

## Rental and cancellation terms and conditions

You agree to comply with these rental and cancellation policies when purchasing products and services from our company.

The rent equipment is always handed over ready for use. Equipment rental is paid at the time of rental by card or invoice sent in advance by email. When renting a bike, a valid driver license or passport is required. The renter can collect a maximum of 280€ security deposit of bike/packraft 24h before the rental starts and will be returned when the rental bike/packraft is returned and determined the condition. The rental period begins at a pre-agreed location when the equipment is picked up and ends at the agreed time. The customer is not allowed to rent the equipment further. The renter also commits himself/herself to use the rental only the way it is supposed to be used, take a good care of the rent equipment and is not allowed to do any adjustments or fixing into the rent equipment.

Participants are totally responsible for the rental equipment, from the time the equipment is rented until the time it is returned, including damage, hurting him/herself and robbery. The customer is also responsible for any damage caused to the equipment by other persons during the rental period and for the damage caused by their pets. Should any of the above occur during the rental period, the client is immediately and totally responsible for all costs pertaining to the equipment - damage or loss of equipment is set at the present market price.

The client must comply with all traffic and safety laws. If the customer has to cancel the reservation when the start of the reservation is less 72 hours, 50% of the rental price will be charged for the reservation. If cancellation occurs less than 1 day, 100% of the rental price will be charged. In cases of force major, the service provider may cancel the contract and the customer will be notified immediately. In this case, the customer has the right to receive the full refund of the price paid.

These rental and cancellation policies are valid until further notice.